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Chapter 8 Exercise
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Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their websites to learn more about the companies and summarize your findings in a report of about 200 words.

The first company I found that provides technical support for users of the Apache Web Server software is a-team systems. This company's support is always available, as they are available twenty-four hours a day, three hundred and sixty-five days a year. They charge $165 an hour for normal support but they also have discounted hour blocks as well. There are two support plans, and the Integrated Management & Security plan has the most included. Services included in the plan are complete stack support, operating support, screen share troubleshooting, patching and updates, and web and firewall scanning. The second company I found that provides technical support for users of the Apache Web Server software is called Pantek. Pantek also offers twenty-four-hour support and is available three hundred and sixty-five days a year. The company offers services such as incident response, software updates, system administration, and migrations and integration. Their website also provides several different support blogs for people to read and learn more about Apache Web Server. After looking it completely over, I was not able to find the price for the company's services on the Pantek website.

Sources:

[Apache Server Support - 24x7x365 Apache Server Systems Administration (ateamsystems.com)](ateamsystems.com)

[Apache - Tomcat - Software Support - 24/7/365 - Pantek](Pantek)